



Quarterly Report to the Executive Committee Q3 2011

Q3 has been a busy quarter for South America. Regarding Membership, we continue focusing on new member onboarding looking to optimize our procedures in that arena. Our objective has been to have a straight forward approach to new members where they can easily find the basic information needed to get started. This has been accomplished with the welcome email, online resources and regular open meetings.

About this quarter activity, the region saw an increase in online activity, most thanks to pilots. We are glad to see significant increase overall but with special efforts from Venezuela, Colombia and Chile.

Focus is still on ATO's, we are developing 2, one in VATBRZ and one in VATSUR. VATSUR's ATO project has already been approved by Kyle and it's planned to be productive for P1 sometime during the next quarter.

We also have had some staff changes. Our VATSUR DD Gonzalo Ittusaca needed to leave the office and we appointed Pablo Maciel to continue the journey. Thanks Gonzalo for the great effort and results that you have accomplished during your administration of VATSUR!!

We will continue working on some improvement points like Training (We were happy to receive the newest GRP revision, the results will be seen on the next quarter though), online presence, member onboarding and community development.

Finally, congratulations to the members that were awarded with the special 10 year prizes from our Sponsors and Founders: Pablo Puga, Santiago Gaymer, Rodrigo Meneguín, Wildson Ramos, Jesus Betancourt, Eduardo Santino and Santiago Cianciulli.

We forecast a great Q4, one of the busiest quarters of the year.

Up next, our regional membership statistics and divisional reports.

Thanks for choosing VATSIM!

Daniel Abellá

Regional Director, VATSIM South America Region.



Status Summary

In this third quarter we made changes in ATC training staff, naming 3 new active INS to assist primarily S1 and S2 candidates subscribed in our system, reactivating the number of promotions we had in previous quarter. Updated CERT, all inactive INS returning to previous rating .Mr. Wallace Starley resigned his Instructor Manager position due real world activities. Our weekly activities (events, pilot training and VA approach) remains active with good results in traffic. New members retention remains in reasonable number, based in previous quarter. User reactivation and active user is stable. The Division remains quiet and calm with no great disciplinary problems, that confirm our efforts to balance between real aviation rules and fun environment.

TRAINING

1 – Named 3 new INS to assist S1 and S2 candidates.

2 – Mr. Wallace Starley – 1062812 resigns. The position remains open, and the training management is conducted by the team .

3 – We continue maintaining 2 training sessions per week: Tuesday ATC Sweatbox, and Wednesday online liver for pilots.

4 – TS3 channel open daily for welcome new members, pilot mentoring, conducted by VA members and Mentors.

STAFF

1 – We start to recruitment of a new DCRM, no success by now.

2 – Staff members:

Callsing	Name	ID	Function
VATBRZ1	Edson Felix	858639	Division Director and DCRM
VATBRZ2	Eduardo Passos	995375	Deputy Division Director
VATBRZ3	David Cordeiro	1146977	Pilot Instruction Manager
VATBRZ4	Vacancy		ATC Instruction Manager
VATBRZ5	Vacancy		Facility Manager
VATBRZ6	Gustavo Oliveira	1138387	Events & PR Manager
VATBRZ7	Luiz Cortinhas	1102194	IT Coordination

EVENTS

1 – We present a weekly event “Quinta Dose Dupla” (Thursday Double Choice), and Monday Full ATC at certain FIR.

MEMBERSHIP

1 – We continue our effort to attract and maintain new members, since our previous analysis shows that a high percentage of these people don't become active. Below in activities chart we show the results of our effort to improve online reception:

- 1.1 – We continue hosting TeamSpeak 3 server, open to new members assistance, five sessions per week
- 1.2 – We maintain five reception sessions per week only to help new members to configure software and to initial approach.
- 1.3 – We continue improving our “PO” open course module in Moodle, with all translated (pt-BR) CoC and UA, brand new software installation manuals, step-by-step connection guide and first flight procedures.
- 1.4 – No relevant disciplinary problems to report.

2 – Our efforts and new procedures to welcome new members, resulting stable improvement of number of retention based on last quarter, with 47,88%.

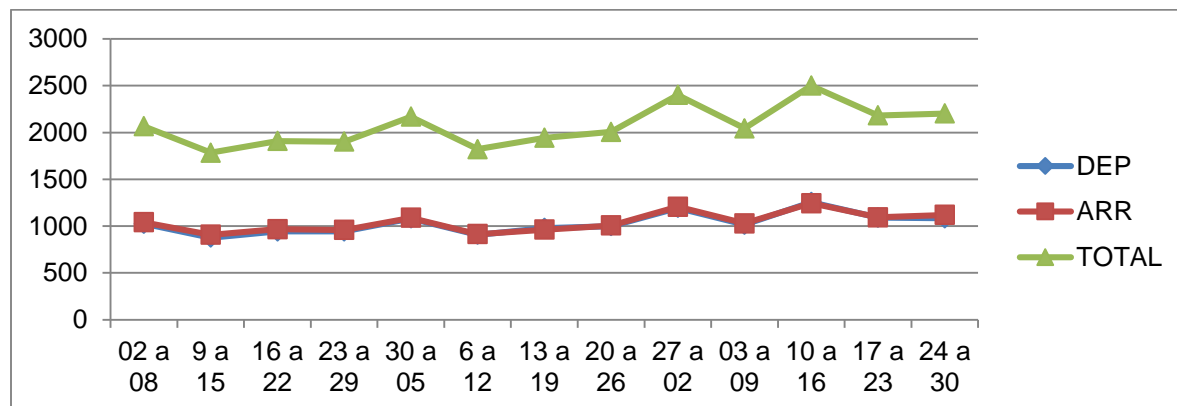
Quarter	Sign-ups			Inactivity			
	New	Remain Active	Saved	Never Connected	Suspended	Inactive	Saved/Lost
4th 2010	819	105	12,82%	2092	799	3921	
1st 2011	783	277	35,38%	2553	805	3649	272
2cd 2011	729	364	49,93%	3096	817	3371	278
3rd 2011	754	361	47,88%	3023	819	3364	7

3 – According to VATSIM CERT System, there are a total of 8,316 recorded members. Increased number of active members compared from 1st quarter (1220 members), counting 1691 members. We are working hard to recover this number , increasing from 10% to 15% per quarter working in retain sign-ups and inviting inactive members to come back.

Quarter	Pilot/OBS	Student 1	Student 2	Student 3	Controller 1	Controller 3	Instructor 1	Instructor 3	SUP	Admin	Total Users
1st 2011	7746	173	20	184	71	22	7	1	3	0	8227
2cd 2011	6256	168	20	178	64	20	8	1	3	0	8316
3rd 2011	6245	164	21	173	65	19	5	1	3	0	8057

ACTIVITY

1 – Pilots - According to VATAWARE system, this 3rd quarter have 26,938 movements, 13,399 departures and 13,539 arrivals. Compared to 2cd quarter the pilots movement increase 7,2% .



2 – CONTROLLERS – According our STATS SYSTEM, 78 controllers where active, counting 1030 hours, media 4:30 hours/month per controller. This number shows a decrease in ATC services, and we provide solutions for the next quarter.

3 – VAS – According our exclusive VA PARTNER SYSTEM, we accept four new VA and we have now 18 VAS generating 1759 (2,021 1st quarter) valid flights in 2d Quarter. Valid flights are: More than 30 minutes, departure and arrival registered, no infractions like pause and acceleration. The number decrease due some VA crash.

Relação de voos válidos das VAs - CROSB 2011 VA

VA	Callsign	#Voos Julho	#Voos Agosto	#Voos Setembro	TOTAL TRIMESTRE
JetWay	JWB	79	77	42	198
Virgin	VIR	79	84	35	198
Mega	MEG				0
Panair	PAB	17	16	3	36
Wings	WIC	20	18	1	39
Cruzeiro	CRZ	9	3	15	27
TAFv	TSD	1			1
CPV	CPV	175	177	245	597
Aeroboteco	BTO	17	29	14	60
Azul Virtual	AZU	11	37	20	68
Rico Virtual	RLE		1		1
Rio Sul Virtual	RSL	111	171	296	578
Gol Virtual	GLO	72	138	151	361
Avianca Virtual	ONE	10	10	6	26
Vasp Virtual	VSP	29	87	165	281
Whitejets Virtual	WTJ			107	107
Virtual Passaredo	PTB	9			9
Fly Emirates Virtual	UAE		34	23	57
FAB Virtual	FAB			63	63
Floripa Virtual	VFL			53	53
Total		20	639	882	1239

Edson Felix - VATBRZ – Division Director

October/2011



The third quarter of 2011 has been a period with steady results regarding pilots traffic. In the other hand The ATC maintained the same hours proportion, Colombia which is the most critical FIR In VATSUR continued with a positive grow up with the new staff.

VATSUR's ATO was approved and we started to implement the theory course; our aim is to give the chance of all VATSUR pilots to have a pilot training course in Spanish.

Staff

Gonzalo Ittusaca left the director's office at middle of september. The new RD will be appointed in the first week of october.

Training

We are reviewing all the exams and the courses in order to improve the contents to render them more specifically to local virtual air traffic control and be more helpful to apply the new knowledge online. Since the regulation is different in each country, we are trying to give the ATC the differences in the theoretical course.

This quarter we have 30 upgrades distributed as follows: 11 S1, 7 S2, 4 S3, 8 C1 and 0 C3, the most active country are Venezuela, Colombia and Chile. In comparison with the first quarter, the number decreased from 38 to 30: The S1 and S2 number of upgrades decreased but the new C1 ATCs increased in 50%.

Membership

In this first quarter of 2011 we have registered 622 new members; in comparison with the 450 new members in the first quarter and the 555 in the second quarter we had a 10% of increment in our registered users regarding the last one.

TOTAL MEMBERSHIP

Pilot/OBS: 6443 (last number: 6322, increase 1,9%)

S1: 80 (-5)

S2: 94 (-2)

S3: 79 (-2)

C1: 95 (+3)

I1/I3: 19

There was a steady movement in the upgrades, those where expected results due to minor number of upgrades this quarter, this number correspond to the active members. In conclusion there were some ATC members which accounts have been gone to the inactive status.

NB: Those numbers correspond to the ATCs approved since April 2009, when we experience problems in VATSUR's database and I have no other statistics reference.

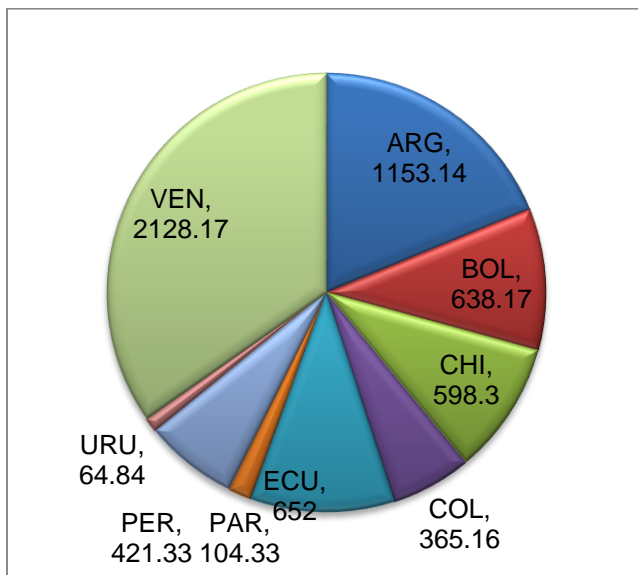
Events

This quarter we left to each country to organize their own events, making a difference with the second quarter where VATSUR organized events between 2 countries.

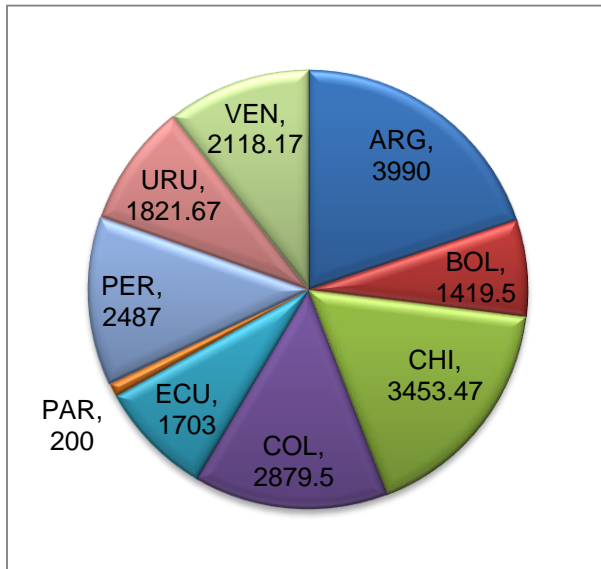
For the 10th vatsim's anniversary here in VATSUR we organized 2 major events involving all VATSUR countries, making a 5 -6 hours of full control in the division, that is a new kind of events for us.

Activity

ATC activity (Total hours)



Pilot activity (Total hours)



The ATC activity shows a slight rise respect the first quarter, with a difference with no more than +200 hours.

The pilot activity shows a dramatic rise in some countries like Argentina and Chile, but in any case all countries have a significant increment

ATO

The ATO project started with the appointed of Carlos Montenegro (ARG) as VATSUR7 – Pilot training. Already Kyle approved the project after a revision of some points. Carlos started to implement the theory course expecting to finish it in 3 - 4 months.

Gonzalo Ittusaca Zeballos
VATSUR1
vatsur1@vatsur.org

VATCA Report 3 quarter

The VATCA division has been growing since 2010 with a good speed, the last report on this quarter let us know the we have new students.

NOTE (*) means new in this quarter

Students

MEMBERSHIP REPORT

STU:14

STU2:5

STU3:6

CTR:3

CTR3:2

INS:5

INS3:6

One of the most regular problems the we have is the inactivity of some people with more than 90 days without get online.

In this last quarter we integrated new members into the executive committee.

Emmanuel Rosales

Training Director, Instructor

Costa Rica

entrenamiento@vatca.net

VATSIM ID:995646

VATSIM South America Region

Eddie Fallas

Director of Events and VA

Costa Rica

eventos@vatca.net

VATSIM ID:1013817

Roy Corrales

Director Human Resources and Public Relations

Costa Rica

roycq@hotmail.com

VATSIM ID:837142

VATCA still looking for a WEB developer.

The new board of trainers.

Andres Hidalgo

Instructor MSLP

AH_INS

tangoindia18@hotmail.com

VATSIM ID:897622

Israel D Óleo

Instructor MROC

ID_INS

idoleo2001@hotmail.com

VATSIM South America Region

VATSIM ID:956191

Isaac Snaider

Instructor MPZL

IS_INS

snaiks86@hotmail.com

VATSIM ID:891799

Andres Meneses

Instructor MHTG

AM_INS

meneses24@gmail.com

VATSIM ID:867335

Jose Arellano

Instructor MGGT

JA_INS

jarellano12@hotmail.com

VATSIM ID:897987

Federico Navarro

Instructor MNMG

FN_INS

fnavarro@vatca.net

VATSIM ID:1013441

VATSIM South America Region

Right now we are looking for a new person who can help us on the supervision of the division.

Another important thing is that we are looking for more information for become a pilot school for the ratings pilots and be a bilingual school. Actually we have 6 real pilots in the division, I believe our sceneries and our topography can help for visual instruction and instruments too.