

## REGION REPORT - QUARTER 3 2015

The third quarter of 2015 has seen a lot of activity. European Division has been making progress with their plans on a full organizational re-structure from top to bottom emphasizing in teamwork that will lead to greater transparency and better services to the membership.

In terms of online activity, this quarter – as it happens every year – we had a slight decrease compared to the rest of the quarters due to the summer period. In parallel there is a considerable improvement in the ATC Training process within the United Kingdom Division. We are positive that within the fourth quarter there will be further improvement in this area.

Concluding, we have done all the ground work necessary to back all those changes up and expedite them from a Regional point of view. We expect this continuous great work to continue within the Q4 of 2015 and get the first positive results out of it within the first quarter of the next year.

**Apostolos Damkalis**

**Region Director,  
VATSIM Europe Region,  
VATSIM.net**

**Region Director: Apostolos Damkalis**

**Deputy Region Director: Stephan Reitingner**

**Membership Director: Harry Sugden**

**Strategic Development Director: Callum McLoughlin**

**Divisions**

**Europe**

**Director: Florian harms  
Website: [www.vateud.net](http://www.vateud.net)**

**Russia**

**Director: Evgeny Vygornitsky  
Website: [www.vatrus.info](http://www.vatrus.info)**

**United Kingdom**

**Director: Kris Thomson  
Website: [www.vatsim-uk.co.uk](http://www.vatsim-uk.co.uk)**

**VATEUD - Division Director:** Florian Harms

<p><b>Member Retention</b> (Miguel Frias)</p>		<p>In the third quarter of 2015 we had a slight decline in the member registrations but this is normal considering that it includes the summer period. We are intensifying our efforts to improve the members retention in the next two quarters where we should expect the first positive results out of it. Furthermore we have identified an increased request for transfers to or from European Division and its vACC's.</p>																																			
<p><b>ATC Training</b> (Thorsten Raeth and Morten Jelle)</p>	<table border="1"> <thead> <tr> <th></th> <th>QTD</th> <th>YTD 12</th> <th>YTD 11</th> <th>Var (%)</th> </tr> </thead> <tbody> <tr> <td>S1</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>S2</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>S3</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>C1</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>C3</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Σ</td> <td></td> <td></td> <td></td> <td>-</td> </tr> </tbody> </table>		QTD	YTD 12	YTD 11	Var (%)	S1					S2					S3					C1					C3					Σ				-	<p>We have observed no major delays in European Division's vACC's training programs currently, except some very minor ones in due to lack of mentors in very few vACC's that we have filled in with personnel from the ATC Academy. In the next quarters we will hold cross vACC meetings to identify the needs of our local facilities and make sure that all requests are fulfilled. Furthermore, ATC Department is currently working on Division wide projects for the Balkans area to further boost the ATC presence in the area.</p>
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<p><b>Pilot Training</b> (Tim Wong, Belisar Hoxholli)</p>		<p>Pilots Training is currently slowed down unfortunately due to the lack of Pilots Department instructors and examiners. We expect to have a solid plan on getting Pilots Department back on track by the first quarter of 2016.</p>																																			
<p><b>Operations</b> (Andreas Dermitzakis)</p>		<p>In VATSIM European Division, we, currently restructure our staff board to fit into the needs of the setup and our local facilities. This is a project that we expect to be finished by the end of the year. Furthermore, over the next months there will be several opportunities for our members to join the Division Staff Team via job openings that will be shortly announced via the official channels.</p>																																			
<p><b>Events</b> (Daniel Conrad, Alexander Nakopoulos)</p>		<p>In the Events Department we are currently planning a series of major events in coordination with our local facilities as well as a VATEUD Overload event with participation of all of our local facilities. Furthermore in the next period we expect a new series of events that will incorporate EUCvACC as well.</p>																																			
<p><b>Other Comments</b></p>																																					

**Member Retention**  
(Barrie Joplin 1002707 &  
Simon Irvine 858680)

In continued efforts to engage and make the membership of the division feel more like a community, VATSIM UK has developed an area of our forum specifically to allow members to discuss and develop proposed ideas/concepts/procedure changes. Once a proposal is formed, the membership have the opportunity to vote for it to be taken forward.

It is hoped that this will give a structured voice to the membership and put them in a greater position to influence their experience of VATSIM UK.

**ATC Training**  
(Simon Irvine 858680)

	QTD	YTD 13	YTD 12	Var (%)
S1				
S2				
S3				
C1				
C3				
Σ				

In Q3 we had 10 S2 upgrades and 3 S3 upgrades. Unfortunately, was also had 10 fails over the S2 and S3 community. We have engaged our Head Mentor and Head Examiner to look at these fails to see if there was any commonality and if anything could have been improved on the training journey.

Our Observer sessions are now in full swing and we have seen a good throughput of S1s this quarter. This has fed through to the network where we have seen a noticeable increase in Ground positions being online in the UK. We have also introduced a separate ground validation for Heathrow, this has been a terrific success with 9 validations in 6 weeks, 3 of these have gone on to gain tower validations at Heathrow. The Heathrow team are working hard to ensure a good throughput of training and again this is being rewarded with more hours online at Heathrow.

The next quarter will see us release our Military Tower validation programme.

This quarter we completed 37 P1 sessions, with 4/4 exam passes, 6 P2 sessions with 1 exam request being processed, and 2 P3 sessions. The considerate drop in P2 mentoring is down to a lack of mentors wanting to help with this course. However, we have identified a couple of members who are interested in helping. We are aiming to recruit approximately 5 new mentors. Again, P2 is the primary focus for this quarter.

The P1 SOP document that was previously mentioned has been completed and is under review before being released. This aims to provide new mentors with a good starting point for planning and running their mentoring sessions.

Our circuit evening events will be returning on a more frequent basis, focussing on smaller airfields which are regularly staffed by division members. The next one is being held at Shoreham at the end of the month. These events are very popular and it can bring more people onto the divisions TeamSpeak server, especially new members who were waiting for an opportunity to come and speak with new people.

**Pilot Training**  
(Lewis Hardcastle  
1226566)

## Operations

(Kris Thomson 989754)

George Wright stepped down from the role of ATC Training Director and Simon Irvine was appointed as his successor. As a result of this, Simon has stepped down from his role as Marketing Director. Applications are currently being sought for the position.

## Events

(Simon Irvine 858680)

We started off the quarter with our “Staffed by Staff” event. This saw staff members from training, web and operations control positions in the UK. This proved to be very successful and we had many of the major airports and area positions covered.

In August we had a Gatwick Overload. Gatwick is one of the Division’s most popular airports and the event was very busy. We linked up with several VA’s, including British Airways Virtual and this proved to be successful.

We had 2 European shuttle events this quarter. One was between Gatwick and Rotterdam and the other was between Heathrow and Frankfurt.

The annual VATSIM-UK *Live!* event took place on 15-16<sup>th</sup> August, with controllers converging on Conference Aston in Birmingham for a weekend of socialising and controlling/flying in a physical shared environment. This was a great opportunity for members to meet face to face, make new friends and also catch up with those they had met previously.

Mid Summer Madness happened again in September. The event was based around Birmingham and a group of members met up in a hotel in Rugby to control. There were over 200 movements over the weekend.

## Other Comments



**VATRUS - Division Director: EvgenyVygornitsky 862634**

**Member Retention**

Promotion and good advertising of the ongoing events and fly-inns make more pilots to join the network and actively fly online.

**ATC Training**

	Q1	Q2	Q3	
S1	10	8	4	
S2	5	4	4	
S3	2		1	
C1	1	2	1	
C3	-			
$\Sigma$	<b>18</b>	<b>12</b>	<b>10</b>	

At present time 22 active students study at the ATC department:  
16 instructors and 2 mentors teach at the department.

Technical problems of the ATC department:  
Students acceptance system doesn't work (entrance tests cannot be reached by the instructors);  
Database decentralization (students can be reached via forums, training materials are no the main webpage, student's marks are in the Google based tables);  
Students' readiness warning system is absent (in the meantime instructors reach their students through Skype or messengers).

**Pilot Training**

VATRUS "Strigino" (UWGG) Training Centre is actively working.

**Operations**

In the nearest future we consider making Caucasus FSS joining Azerbaijan, Armenia and Georgia, join several Moldovan, Ukraine and Belarus CTRs into one FSS and make some changes in Moscow Radar FSS.

**Events**

North Meets South 04/07 10:00z-16:00z - <http://forum.vatrus.info/viewtopic.php?f=6&t=342>  
 Summer Breeze - <http://forum.vatrus.info/viewtopic.php?f=6&t=344>  
 VACC Moldova feeling sorrow - <http://forum.vatrus.info/viewtopic.php?f=6&t=350>  
 Cross The EURASIA Westbound 2015 - <http://forum.vatrus.info/viewtopic.php?f=6&t=353>  
 [22.08.15] Pulkovo One room control 2 - <http://forum.vatrus.info/viewtopic.php?f=6&t=356>

**Other Comments**

