

# Regional Report Quarter 1 2018



## Executive Summary

Q1 is traditionally quiet and 2018 has kept with this trend. VATPAC has introduced some new IT projects which have proven to be very successful so far. There has been some staff changes at both Region and Divisional level.

## Administrative Report

### 1.0 Staffing

Alan Cooke has been appointed as the new Regional Director, Ray Lang continues as Deputy Director and Paul Tyquin continues as Membership Director. The Divisional staff changes can be seen on the attached Divisional reports.

### 2.0 Technical

VATPAC had a major server upgrade which will bring exciting new services to the Division. The Divisional Forum has also seen a major upgrade from SMF to Invision. VATNZ made changes to the Divisional Facebook page and the Operations Director redesigned the Skyline feature for Euroscope.

### 3.0 Membership

#### 3.1 New Members

VATPAC: 118 ( 48 Never Connected )

VATNZ: 31 ( 24 Never Connected )

#### 3.2 Transfers

Transfer data is not available for this quarter.

#### 3.3 Other

The Region and Divisions are working together to tackle the problem of members who never connect to the network. Members that become inactive are also a concern and new steps to tackle this is being introduced.

### 4.0 Conflict Resolution

There is nothing to report in this section.

### 5.0 VA/SOA

VATPAC de-certified two VA's during this quarter

### 6.0 Additional Matters

NIL

## Operational Report

Operational activity in the Region has seen a slight decline from the same quarter 2017.

### 1.0 Region Activity

VATNZ reports that ATC activity is down by 45% on the same quarter last year and VATPAC ATC activity was steady.

### 2.0 ATC Training

VATPAC has kept a steady amount of students gaining their ratings. VATNZ have a slight training backlog and both Divisions are working together to form a Region Pool of Mentors.

### 3.0 Operational Projects

There are a few projects currently running in both Divisions which can be viewed in the attached Divisional Reports

### 4.0 Events and Meetings

VATPAC are currently working on several Major events to be rolled at minimum, every two months. Thursday's has seen the return of Australia Online between Sydney and Brisbane while the first Thursday of each month has also seen the return of Regionals & Twins.

VATNZ have decided to give Wednesday events a rest and will be reviewed. The VFR flight club has been reintroduced and takes place every 2<sup>nd</sup> Friday.

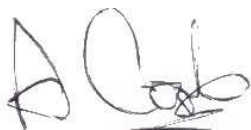
### 5.0 Additional Operational Matters

Nothing to Report

#### Signatures and Endorsements

By digitally signing below, the Region Staff Member  
authorizing this report hereby testifies to its truthfulness  
to the best of their knowledge and ability.

Signature-



DATE-29 April 2018

Alan Cooke

Vatsim Oceania Regional Director

## Annexae

1. VATPAC Q1 2018 Report
2. VATNZ Q1 2018 Report



# Q1 2017 QUARTERLY REPORT

## WARNING

Information contained in this document is intended for flight simulation purposes and must not be used for any real-world aviation use.

## Table of Contents

Q1 2017 Quarterly Report.....	1
<b>1 Director's Report .....</b>	<b>3</b>
<b>2 Departmental Reports .....</b>	<b>5</b>
2.1 Operations .....	5
2.2 ATC Training.....	6
2.3 I.T .....	7
2.4 Events.....	8

# 1 Director's Report

Since the New Year, the Board has been focused almost exclusively on IT matters. For some time, both Zach (in his past role as VATPAC IT Director) and now Harrison, expressed concerns regarding the ongoing viability of the IT infrastructure that is behind all the web-based services that VATPAC provides to the community. After much Boardroom haggling, agreement was finally reached on exactly which services we wanted to be able to provide, and the infrastructure needed to support the bespoke services.

You would likely have noticed several brief outages to our web services. This was necessary as we transitioned everything over to the new arrangements and since then, you will undoubtedly have noticed a marked increase in response times from things such as our home page and forums.

The most visible feature of our new infrastructure thus far has been the forums. We've already received amazing feedback and we've only just begun to roll out all the bells and whistles our new server and software have to offer. It is truly the beginning of some amazing things. To name just a few things you can look forward to in the short term are:

- Coordinated calendars
- The long awaited return of ATC Assist
- The relaunch of VATPAX
- Nab the Pax!
- Completely reworked Panic Stations and Slotmania websites
- VATPAC's own SSO style login for all VATPAC services

Our IT team have some grand designs and need all the assistance we can provide them so if you have IT talents, please touch base with the IT Director.

IT hasn't been our entire focus. Your VATPAC Board, as you will see from reading the below departmental reports, have been pressing on after settling in to their respective roles. Of particular note was the return of our Newsletter, The Scope. It was up there in the running for the best Newsletter I've seen in many years so a special shout-out to Callum for his continued efforts.

We've also recently welcomed our new Regional Director, Alan Cooke to our little corner of the virtual world and I'm super confident that I can speak on behalf of the entire community when I say it's been a long process, and we all look forward to seeing that role become active again.

I'm sure you've noticed that Alan has re-opened applications for the role of VATPAC1 and I must impress upon all suitable candidates to apply. This is now the time to step up and finally put everything that has brought us to this point, to bed, once and for all. Consider all that your community has done for you over the years, give back if you can. It's not always champagne and business class fact-finding missions to Bora Bora. It is, however, rewarding and you will have a (mostly) young, but enthusiastic and determined Board to work with in defining, shaping, and leading our community into the future.

**Tracy Shiffman**

**Acting Director, Division**

## 2 Departmental Reports

### 2.1 Operations

Staffing Changes:

- Eoin Motherway has left the Department.
  - o The Operations department would like to thank Eoin Motherway for the timely completion and release of the AIRAC 1803 sector file updates.
- Blake Hendrie resigned from the position of Virtual Airlines Liaison Office but has offered his continuing assistance as a researcher.

During this quarter the following documents have been reviewed and minor editorial changes completed to bring them up to date:

- Controller Information and ATIS Policy
- Controller Positions and Ratings Policy
- Virtual Airline Policy
- VATPAC MATS has been updated with the edition of a section on phraseology which is an adaptation of the material contained in the Air Services Australia AIP book GEN 3.4 – 11 section 4. RADIOTELEPHONY PROCEDURES. The document has been produced in consultation with the Training department. An edition of this section has also been provided as a standalone reference document. This document contains communication protocols for pilots as well as controllers.

Also, during this quarter, a review of VA affiliation currencies was conducted. Two VA's were de-certified. (JetStar Virtual and Trans-Australian Aviation Group)

In production:

- Incorporation of the 2400M Runway separation minima standard in the Sydney, Melbourne and Brisbane Local Instructions.
- An instruction sheet for the installation and operation of the AVC client with vPilot to enable Pilot to Pilot communication in CTAF zones.
- In cooperation with the ATC Training department a contact list of visiting controllers and VATPAC controllers with overseas controlling privileges has been started.
- Operations Advisor Josh Micallef has initiated a project which will see the ground plans of our secondary and procedural tower airfields upgraded. Controllers can expect to see these and the YMML taxiway V and Y extensions in the 1806 sector file update.
- Additional ADSB sites are being tabulated with the expectation that they will be added to the 1806 sector file release.

**Richard Quigley**

**Acting Director, Operations**

## 2.2 ATC Training

### Staffing Changes:

Jacob Holmes – Appointed to Deputy Director, ATC Training

Will Smart – Trainee Mentor – Joined Department

Greg Barber – Senior Instructor – Left Department

The Training Department has processed many training requests over the past quarter. Congratulations to everyone who has achieved a rating this past quarter, the training team thanks you for your hard work and hopes that you are enjoying your new ratings.

Pete Adamos has been working on a way that we handle Training Requests over the past few months. This system has been discontinued due to issues with the program and the not so user-friendly system. The training department thanks Pete for his hard work on this program. The IT department has begun working on a new Training Administration system which should come to light in the next couple of months. This system will be user friendly and will reduce the need for email requests. It is determined that this new system will help the training department run more efficiently.

New feedback forms are currently in development for each of the courses. These forms will be made available to students that would like to provide feedback about the training process for the course they are undertaking.

Other work in the background has begun on updating Training Documentation and assessment Candidate Information and SOPs. Updating these documents will take time, however, it will ensure that the information contained in them is up to date and relevant.

### Quarter 1 Statistics

Rating	Completed	Terminated	In Progress
Tower	8	2	2
TMA	1	1	4
Enroute	7	0	4

**Daniel Martin**

**Director, ATC Training**



## 2.3 I.T

### Staffing Changes:

- Ben O'Leary joined the development team to improve divisional services.

In the first quarter of 2018 the VATPAC IT infrastructure underwent a major server upgrade, that will now easily support applications of the Laravel framework to operate. It also opens the doors to many new exciting opportunities for the division with additional services such as an Australia 2 VATSIM server and 2<sup>nd</sup> Australian Voice server. Furthermore, this upgrade facilitated the easy renewal of the SSL certificates across domain which has recently taken place, IT is now working to ensure that all pages support a non-broken SSL cert. We also saw the vatpac.org domain move away from the https://www. prefix to the current standard of https:// across all services.

Q1 2018 also saw a major upgrade to the forums as we migrated from Simple Machines Forum to Invision Power Services IPBoard software. It will provide a more wholesome experience for those on the forums and puts our division on the leading edge. VATPAX has been down for the second half of Q1, Steven Brown is working hard to get VATPAX working again and we hope it can make a return in early Q2.

In the last week of Q1 IT distributed a closed BETA of the new ATCAssist program that will serve the division. It is built on the Laravel framework with a modern but simple design that will improve the end user experience. IT has been working closely with Events and ATC Training to develop new applications that will enhance the end user experience here at VATPAC. These are expected to be migrated into the infrastructure in early to mid Q2.

It has been an exciting Quarter for VATPAC IT and the whole team looks forward to Q2.

**Harrison Scott**

**Director, I.T**

## 2.4 Events

### Staffing Changes:

- Daniel Johnson – Joined as Event Coordinator
- Sam Hall – Joined as Event Coordinator

A busy quarter for the department as we wind down after the busy holiday period. This quarter saw several changes within our department as we welcomed new staff members onto the team as Event Coordinators. We have also seen a new calendar system established thanks to the new forum suite which was recently rolled out to the community. As a team, we are still working through some kinks but are overall happy with the result of the new calendar and can't wait to show off some of the different features it brings.

We are currently working on several Major events to be rolled at minimum, every two months. This will keep our major event portfolio busy along with our large range of regular events now. Thursday's has seen the return of Australia Online between Sydney and Brisbane while the first Thursday of each month has also seen the return of Regionals & Twins. Planning will shortly be underway for our midyear cross the ditch with VATNZ with some different concepts currently in discussion on how to make the event more appealing to other VATSIM members.

This quarter has also seen the return of The Scope (VATPAC's newsletter). This was largely successful and there will be following newsletters to come. We always include a variety of content which wouldn't be made possible without contributions from members and staff. If you ever wish to contribute anything, please email me. If you didn't see the newsletter, you can view it here <https://mailchi.mp/8eee3f6522f8/nlk1kd4til-509403>

As always, we are continuing to promote via social media and acknowledge all feedback given to us by members.

**Callum Strawbridge**

**Director, Events & Communications**

## **SIGNATURES & ENDORSEMENTS**

By digitally signing below, the Region Staff Member authorizing this report here by testifies to its truthfulness to the best of their knowledge and ability.

Tracy Shiffman Date: 20/04/2018

VATPAC Acting Director, Division



---

## VATSIM VATNZ QUARTERLY REPORT Q1 2018

### **Executive Summary**

Q1 is traditionally quiet from an ATC point of view due to it being summer and daylight saving. 2018 was no different.

### **Administrative Report**

#### 1.0 Staffing

2 new ATC instructors were selected from our mentors. These were to replace other instructors who had resigned from the role due to other commitments

#### 2.0 Technical

Tahiti airspace data was added to the website.

Changes were also made to the VATNZ Facebook page with members being asked to provide screenshots featuring a New Zealand flavour.

The operations director redesigned the “skyline” feature for Euroscope that mimic’s real life NZ ATC radar displays.

#### 3.0 Membership

##### 3.1 New Members

43 New members joined VATNZ during the period

##### 3.2 Transfers

45 members show as having transferred out of the division or have become inactive.

##### 3.3 Other

Current membership stands at 488. This total has remained steady.

#### 4.0 Conflict Resolution Trends

Nothing to report

#### 5.0 VA/SOA Matters

Nothing to report



## VATSIM VATNZ QUARTERLY REPORT Q1 2018

### 6.0 Additional Matters

#### 6.1 VATNZ Board

At the time of writing a new Regional Director had just been appointed and the VATNZ board looks forward to working with the new Regional Director.

A board meeting was held to discuss the outcome of the membership meeting and changes such as with events are being actively worked on.

#### 6.2 Membership Meeting

A general meeting for the VATNZ membership took place 21 January.

Presentations were made by each VATNZ board member outlining what was happening within their particular areas and many questions were asked and answered.

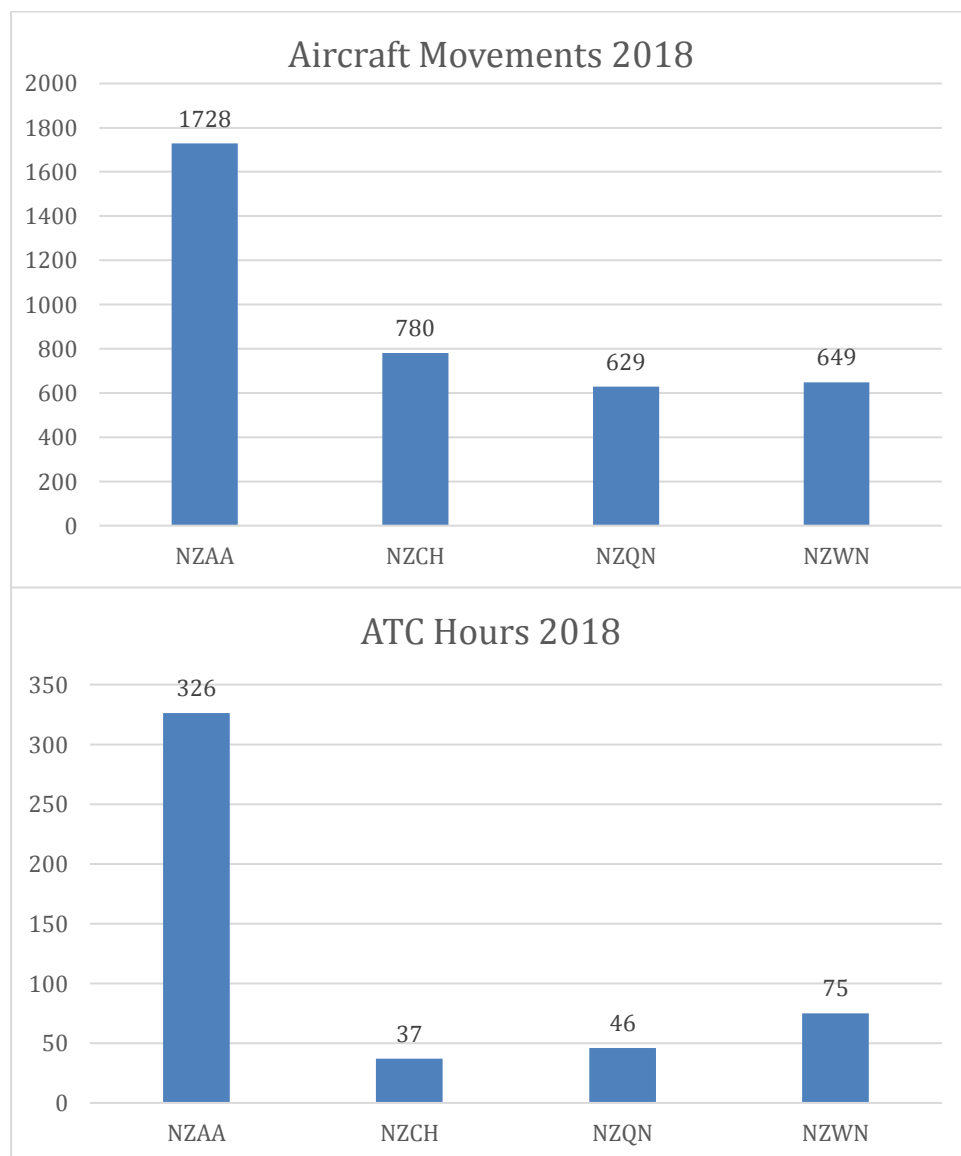
The disappointing thing was only 16 members joined in on the meeting, however those that were present gave constructive comment and feedback.

## VATSIM VATNZ QUARTERLY REPORT Q4 2017

### Operational Report

#### 1.0 Region Activity

Our regions 4 major airports are used as a measure of activity. Each quarter is shown left to right Q1 though Q4



1.1 Q1 aircraft movements were in line with normal expectations with a 5% decrease compared to Q1 2017



---

## VATSIM VATNZ QUARTERLY REPORT Q4 2017

- 1.2 ATC hours were down 45% overall when compared with Q1 2017 however they are in line with 2016 and certainly still well above hours that were recorded prior to 2016.  
Auckland, traditionally the busiest sectors the drop in ATC hours was 29% while Christchurch and Queenstown saw the biggest decreases with 70% and 61% respectively.

2.0 Air Traffic Control Training

7 controllers graduated from the training programme during the quarter. 3 were new Tower Controllers with 2 upgrades to TMA and 1 upgrade to Enroute and 1 achieving an Oceanic rating.

There is currently 15 controllers receiving training, 10 of these are new controllers with 5 seeking upgrades

As previously mentioned 2 mentors have been upgraded to Instructors

3.0 Operational Projects

Tahiti was integrated into VATNZ airspace during the quarter.

4.0 Events

After much discussion Wednesday events have been given a rest. The plan is to review what impact this has on member participation and then see whether Wednesday is removed forever or introduced in some other format.

The VFR flight club has been reactivated and operates every second Friday.

5.0 Additional Operational Matters

Nothing to report

6.0 Additional Matters

Nothing to report

### SIGNATURES & ENDORSEMENTS

By digitally signing below, the Region Staff Member authorizing this report hereby testifies to its truthfulness to the best of their knowledge and ability.

Andrew Moseley      Division Director      Date:      21 April 2018

---