

REGION REPORT - QUARTER 2 2012

This has been a quarter of opportunity with the acceptance of the successful trial of Approach "Solo" S2 trainees in VATUK being accepted into the Global Ratings Policy. There has been great interest from many vACCs in VATEUD particularly to make use of this and VATEUD will be supporting them in enforcing this.

Overall statistics for the region re-enforce the need for better reporting so that we can monitor the training progress of a candidate and we will be working to improve this during Quarters 3 and 4.

During this period 157 VATEUR members were suspended for Code of Conduct breaches of which 37 were referred to a Divisional Conflict Resolution Manager. Of the remaining 120, it was deemed necessary to email 102 of these members providing further coaching. This is part of our continued efforts to ensure that members are properly educated so that we can focus on enjoyment of the hobby as one community and spend less time on policing and conflict resolution.

Thomas George

Region Director, Europe

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Russia

Director: Evgeny Vygornitsky

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Member Retention						George Condes was appointed as the new VATEUD5 – New Member Director – a role previously filled by Alin Fusaru. George brings a lot of experience to the role.
ATC Training		QTD	YTD 12	YTD 11	Var (%)	S1 upgrades are up considerably, probably due to changes in the GRP for this rating. We need to work harder to ensure that we are converting these members into S2s. With the S2 solo validation for Approach, we also hope to see more S3s before too long. The introduction of the new INS theory exam led to eight (8) new INS being appointed.
S1	40	84	53	+59%		
S2	44	103	111	-7%		
S3	24	54	74	-27%		
C1	18	35	66	-47%		
C3	0	1	13	-92%		
Σ	126	277	317	-13%		
Pilot Training						Q2 was a slow period for pilot training with only seven (7) pilots receiving their P1 rating, however with more vACCs gradually becoming ATOs, the role of the division as an ATO will naturally reduce as the responsibility is taken at a local level.
Operations	Overall in Q2 VATEUD managed to have controllers online for approximately 30,000 hours (Source: VATSIM Germany Statistics). This is on a par with the corresponding quarter last year quarter. After a review of major airports it was recommended to VATEUR that LROP and LDZA would have their major status revoked. Also during this quarter the Moldovan vACC was transferred to VATRUS – this was primarily done for language reasons.					
Events	A typically busy events period with over 4 unique events. This was in addition to the regular weekly events.					
Other Comments						

Member Retention						We normally have an average of 4-5 new members a day. All the members who have had problems accessing the network are contacted continue to be given proper explanation on how to use VATSIM clients.
ATC Training		QTD	YTD 12	YTD 11	Var (%)	
	S1	16	39	11	255%	
	S2	13	25	13	+92%	
	S3	14	32	11	191%	
	C1	6	15	8	+88%	
	C3	1	1	1	-	
	Σ	50	112	44	155%	
Pilot Training						Training process has been revived, we are planning to prepare a suitable program to have an opportunity to get Pilots Ratings in our division
Operations						
Events	Good bye, EURO2012! 01.07.12 14-18z- http://vacc-ua.aero/images/savel/Vacc_Ua_EURO2012_B_4.jpg VATRUSGroupFlight: Sochi –Kaliningrad 26.05.12 13z. http://vacc-ua.aero/images/savel/VATRUS_RU_UMKK2.jpg "Capital City Xpress - 6" Kiev - Riga, 20.05.12 1300-1700+ UTC http://vacc-ua.aero/images/savel/xpress6.png "Neighbours 2" UHPP-RJCC 06.05.12 10-14z http://vatrus.aero/lib/xxxx.none.rus_jpn_baner_060512.jpg 27.04. 1455-2005Z - "Mountainpass.": Rostov-on-Don -Yerevan. http://eslva.ru/wideworld/PEREVAL_2704_FLSZE.png 28.04.12 08-21 Z. Russian Pie: Everyone present! http://uuwv-vatrus.ru/external/pie.jpg					
Other Comments	A new web page is available – www.vatrus.info Staff members’ emails have been changed to xxxxxxx@vatrus.info respectfully, but we still have access to the old ones (@vatrus.aero)					

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Member Retention						The visiting controller application process has been overhauled to streamline and simplify the steps to becoming a visitor.
ATC Training		QTD	YTD 12	YTD 11	Var (%)	We have maintained and improved our figures quarter on quarter, with the only drop in C1 upgrades. This drop should be compensated for in the next quarter as our new batch of area controllers graduate. On a wider scale, we have been looking at ways to improve the efficiency of the ATC Training Department by delegating non-training related tasks elsewhere; this is ongoing.
S1	34	62	29	114%		
S2	6	18	21	-14%		
S3	4	11	19	-42%		
C1	0	1	9	-89%		
C3	0	1	4	-75%		
Σ	44	93	82	+13%		
Pilot Training						See report at http://www.vatsim-uk.co.uk/website/download/fetch/?downloadID=00222
Operations						We suffered a major website outage in May, which resulted in significant disruption to our web services. We have rallied from this with a more robust web service contingency plans and have taken steps to ensure it doesn't happen again.
Events						Kris has worked tirelessly with the RTS staff team to come up with new and innovative event ideas which have been hugely successful and popular. The Events hub is now in use to centralize all events on the website.
Other Comments						This has been a quarter focused on evaluating our current processes for membership and training and looking at how we can redesign them to offer our users a better experience. Despite the website outage, this has been a strong quarter for ATC coverage and traffic levels have remained strong.