Region Report
Quarter 1, 2017

Executive Summary

Both divisions report a growth for the first quarter. They have identified areas for improvement and have implemented strategies to achieve these. VATPAC has seen some significant staff changes which has caused some minor disruptions.

Administration

Staffing

VATNZ continues with stable staffing of all major positions. VATPAC has seen changes in most portfolios, VATPAC2 and VATPAC22 are currently advertised for recruitment. Peter Sandiford has joined VATOCE as Membership Manager.

Technical

VATPAC is continuing their improvements to web services with many new features being added. VATNZ has rolled out their new training site.

Membership

Divisions continue to grow over the quarter. VATOCE is investigating methods of communicating to members when they have not connected to the network since joining. This is an effort to encourage people to take the first step of connecting with over 600 people joining without ever connecting.

Conflict

No conflict was report during the period that required formal resolution.

VA/SOA

RAAFVirtual is undertaking military operations on both west and east coasts of Australia. NOTAM's for the activation of restricted airspace have taken place.

Other

NIL

Operations

Activity

This quarter seen more than 15,230 aircraft movements being serviced by 3,320 hours of air traffic control. Meaning 2.7 air traffic controllers at any one time with 169 movements per day. This is a reduction on the previous quarter which had inflated figures due to WorldFlight.

Training

Each division continues to be busy training controllers with 22 training completions over the period. This has caused some stress on training teams which are operating at capacity. Additional mentors and instructors have been recruited to handle the increase in ATC training demand.

Projects

- VATPAC ATC Assist Upgrade – improvement have been made and testing is ongoing.
- VATNZ new training platform – has been released for the live environment.

<u>Events</u>

VATNZ continues successful and well attended events. VATPAC is currently undertaking a focus month in Western Australia which has sparked an increase in online flying and scenery design.

Miscellaneous

VATOCE has commenced quarterly regional meetings to increase communication with the divisions. Discussion has commenced around regional values and a strategic plan. A regional policy was released to allow for the application of the code of conduct for activities which occur on divisional social media and TeamSpeak services.

End report.

Joel Richters
Regional Director

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QUARTERLY REPORT – Q1 2017

Executive Summary

VATPAC continues to change and grow with a fresh staffing presence including new events, operations and IT staff with bold new ideas and a strong vision for the future of the division.

Administrative Report

Summary of administrative report.

1.0   Staffing

VATPAC Welcomes:
- Director Operations (Acting) – Kurt D'Amico
- Deputy Director Major Events – Callum Strawbridge

VATPAC Farewells:
- Director Operations – Joel Richters

VATPAC would like to thank and congratulate Joel Richters, who is leaving to take up a challenging role as Regional Director VATSIM Oceania.

2.0   Technical

VATPAC continues to consolidate it's new website http://www.vatpac.org in an effort to bring more information into one place and make it easier for members to use and find that information.

A new ATC Assist has been deployed, VATPAX has undergone a major overhaul and various projects are ongoing.
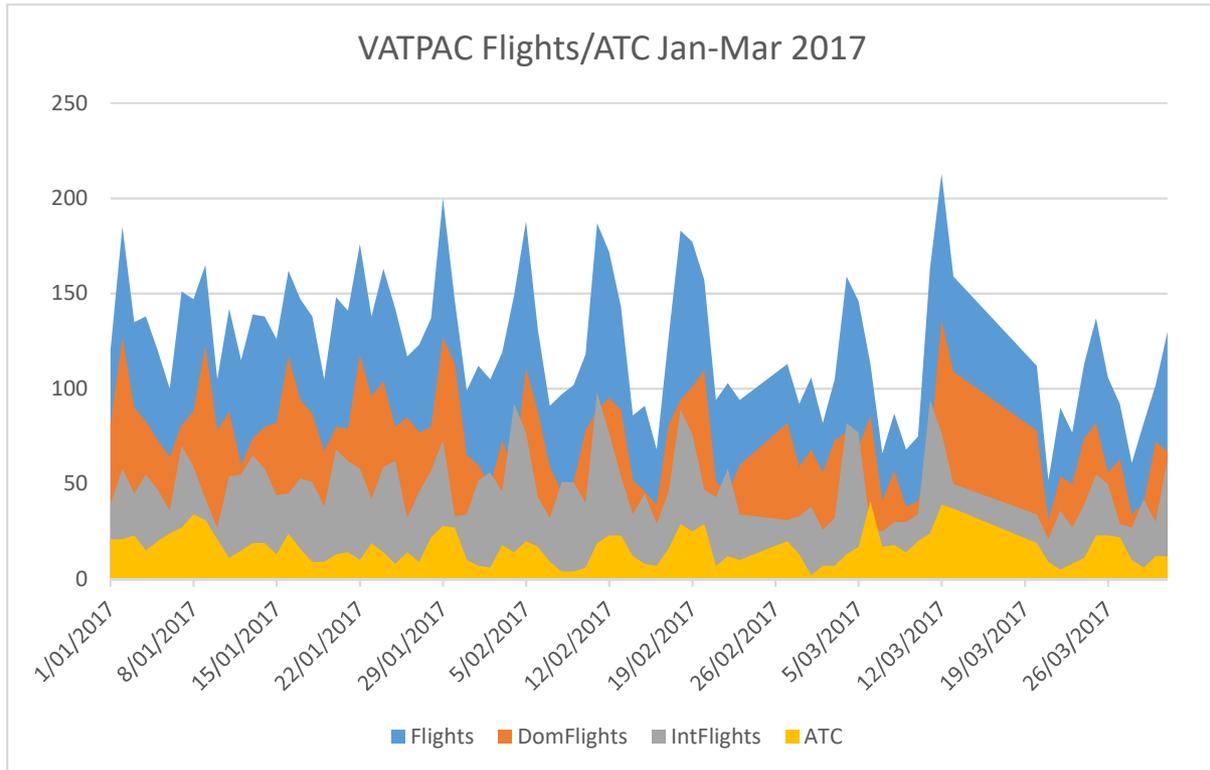
3.0   Membership

Membership within VATPAC continues to grow with 236 new sign-ups/transfers during the first quarter of 2017. Unfortunately, only 136 of these have subsequently logged into the VATSIM Network. 19 accounts were permanently suspended.

Operational Report

1.0   Division Activity

In the January-March quarter 2017 VATPAC saw an average of 125 flights and 16 ATC connections per day for a total of 22,280 hours and 2448 hours respectively. Some slightly lower numbers are attributed to Worldflight in the last quarter and a disruption to statistics collection during IT upgrades.

VATPAC Flights/ATC Jan-Mar 2017

	Q1 2017	Comparison	Q4 2016
Flights/Day	124.73	5.62 (+4.72%)	119.11
Dom Hours	8497.76	-749.97 (-8.11%)	9247.73
Int Hours	13784.00	752.37 (+5.77%)	13031.63
Total Flt Hours	22281.76	2.4 (+0.01%)	22279.36
ATC/Day	16.47	-0.41 (-2.44%)	16.88
Total ATC Hours	2447.97	-380.73 (-13.46%)	2828.70

2.0   Air Traffic Control Training

The Training Team continues to work towards reducing waiting times and increasing the quality of controllers reaching the network. In response to feedback about new controller quality, we are working on updating the practical assessments to more accurately represent online traffic situations and more effectively assess the VATSIM competencies. This will hopefully mean our online controllers are of an overall better skill level and comfort. Thanks to Zach and Ryan (and Greg) for their work on these new scenarios.

Within the next quarter we hope to bring on board two new Tower level mentors to help our perpetually high demand for both the Tower and TMA courses. These candidates are currently in the process of learning to deliver mentoring to students.

In response to feedback from the community about ambiguous controller information, we are working on an update to the controller information policy, which would require controllers to accurately display their extended coverage, both to enroute sectors as well as other aerodromes. It would also require fixed information such as an ATC feedback link and/or charts. Any community feedback about this proposal is welcomed via email.

As always, ATC feedback is welcomed via the website feedback form, or direct to atc@vatpac.org.

Rating	Completed	Terminated	In Progress
Tower	8	5	8
TMA	3	3	5
Enroute	2	0	0

* Procedural Tower and Oceanic Statistics now reported annually.

3.0   Operations

No report submitted.

4.0   Events

No report submitted.

5.0   <u>IT</u>

The VATPAC IT department has had a - somewhat - quieter quarter than in the past. Whilst we had some server issues during February, these were rectified and the VATPAC web-systems were migrated to a newer, updated server. This changed caused some further issues with security settings not allowing certain scripts to run. Greg B and Steven B have been working together on improving VATPAX. We've also 'cleaned' the VATPAC code (some of which was from circa 2008) to ensure the scripts are running efficiently. We have some new projects on the go, that we are yet to announce, so stay tuned on the forums and the monthly newsletters. As always, if you think you have any skills that you can use to contribute to the VATPAC IT team and the organisation, we'd love to hear from you.

SIGNATURES & ENDORSEMENTS

By digitally signing below, the Region Staff Member authorizing this report hereby testifies to its truthfulness to the best of their knowledge and ability.

Greg Barber

Greg Barber   VATPAC Director of Division

Date: 16/04/2017

VATSIM VATNZ QUARTERLY REPORT Q1 2017

Executive Summary

Another positive period for VATNZ. Membership of the region has remained stable although tracking of departed members revealed that a number of members had become inactive.

ATC training remains a challenge with a large number of people requesting ATC training with the new training system coming online.

Administrative Report

1.0   Staffing
Staffing remain unchanged with the exception of one new ATC Mentor recruited.

2.0   Technical
The new ATC training website is up and running.

3.0   Membership

  3.1   New Members
  49 New members joined VATNZ during the period

  3.2   Transfers
  An automated email is generated when a member transfers in or out of the region, however investigation revealed that members who were shown as transferring out were in most cases actually becoming inactive and being deleted from the membership database rather than transferring.
  Some way of generating an automated email to a member when they become inactive may stimulate that member to become involved again.

  3.3   Other
  The total VATNZ membership stands at 489 slightly down on last Quarter.

4.0   Conflict Resolution Trends
Disciplinary issues with the VATNZ teamspeak server seem to have improved during the quarter. Hopefully this is a positive trend with people showing more respect for others.

VATSIM VATNZ QUARTERLY REPORT Q1 2017

5.0   <u>VA/SOA Matters</u>
Nothing to report

6.0   <u>Additional Matters</u>

      6.1   <u>VATNZ Board Meetings</u>
           Board meetings were generally held on an as required basis. From now on one will be scheduled in each quarter ahead of planned regional meetings to facilitate the flow of information through the Regional Director to the VATSIM EC.
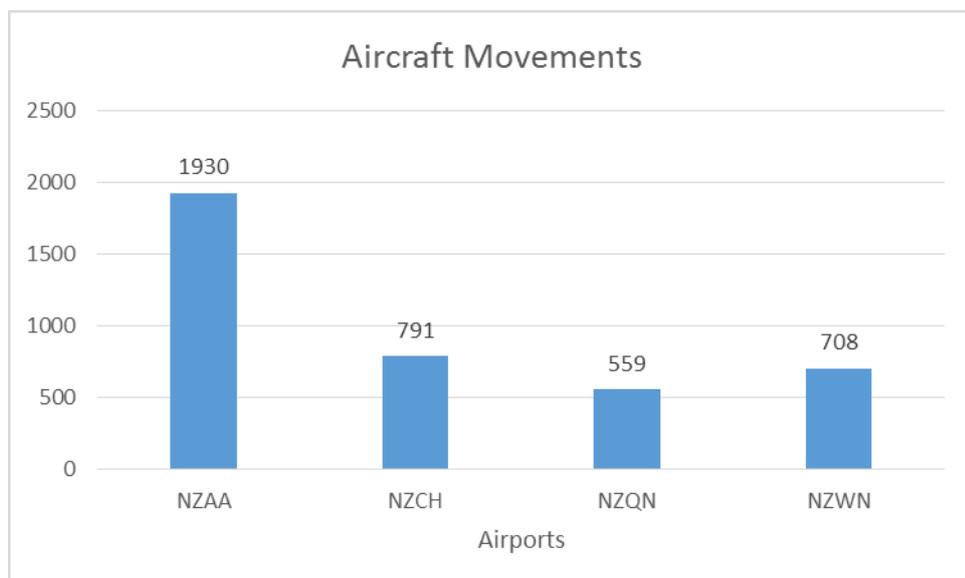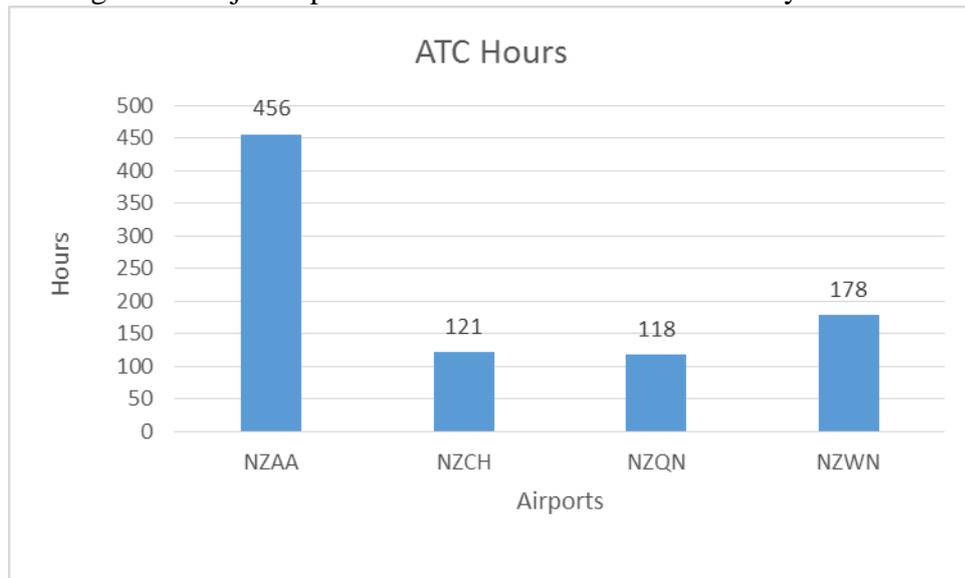   Additional meetings will still be scheduled when needed.

VATSIM VATNZ QUARTERLY REPORT Q1 2017

Operational Report

1.0   <u>Region Activity</u>
Our regions 4 major airports are used as a measure of activity.

1.1 Although Q1 is traditionally quieter due to it being summer we have still seen an increase of 10% in aircraft movements and a 29% increase in ATC hours when compared to 2016.

VATSIM VATNZ QUARTERLY REPORT Q1 2017

2.0 Air Traffic Control Training

ATC training continues to be actively sort by our members. Training staff numbers have been increased with an additional mentor being recruited. The training staff did take a well-earned summer break during December and January.

There is currently a backlog of training to be completed due to staff being unavailable for a few weeks.

During the period 3 new tower controllers graduated and 6 controllers were upgraded.

3.0 Operational Projects

The new training website has finally gone live and is the result of many hours work by our IT and Training Directors. The new system moves away from the moodle based system previously used.
We can now actively track a student's progress through the system.

4.0 Events & Meetings

The two weekly events scheduled in VATNZ airspace continue to be actively supported.

5.0 Additional Operational Matters

Nothing to report

6.0 Additional Matters

Nothing to report

SIGNATURES & ENDORSEMENTS

By digitally signing below, the Region Staff Member authorizing this report hereby testifies to its truthfulness to the best of their knowledge and ability.

Andrew Moseley   Division Director   Date: 04/18/2017